

# DigiPrompt RPA Solutions

## Invoice Processing Case Study

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The case study is intended to provide a glimpse of how RPA enabled digital solutions deliver value in FP&A domain (PTP- Invoice Processing) for our leading FMCG client.

Use Case : Invoice processing  
Function : Back-end FP&A (PTP)  
Client : FMCG client

### Requirement

A global FMCG client is poised today with driving productivity by making a paradigm shift from being a transaction processing unit to generating value. Digital solutions that transform and add value are being explored to achieve these complex objectives.

### RPA

The continuum of technologies, RPA, replaces human effort with automations which are more efficient, reliable & consistent.

RPA is best leveraged in below scenarios:

- Processes which are transactional, high-volume and repetitive.
- Processes that involve least decision making and have structured data input.
- Processes that involve interactions b/w multiple applications without causing conflict amongst each other
- Processes where there is a need to rapidly and economically automate data entry intensive human tasks.

### Process Challenges to solve: Invoice Processing

The client's BPO partner deploys 40FTEsto process invoices for its FMCG client. The process was highly manual, data entry intensive and time-consuming.

- Input Monthly volume of ~90,000 Invoices, 90% of which processed manually.
- Post OCR, user would add/edit the invoice details when populating Invoice information in ERP.
- Operations refers to 'Mapping sheets' when trying to decipher logic of inputting data in ERP, relying on processor's discretion, thereby causing inaccuracy and inconsistency issues.

### DigiPrompt Solution

DigiPrompt's inherent RPA solution based on LEGO framework used to automate this process while leveraging digital capabilities of existing ERP and workflow systems.

- RPA solution accessing the OCR output queue in the workflow.
- Invoice details captured in standard spreadsheets punched into the workflow system and ERP.
- Exceptions (~20%) parked in a separate queue for manual processing.
- Daily bot work list sent to manager post bot run to establish process controls and exception distribution.

## DigiPrompt RPA Solution – Business Impact

- **upto~80 percent productivity gain** and significant value generation for our client.
- **Scalability:** The solution being scaled to parked and blocked Invoices of the client, driving value further.
- **Error free Operations:** the automated process is more reliable, auditable, fast and has been configured to minimise exceptions.
- **Innovation:** manual and highly repetitive process automated, making employees focus on larger strategic goals and process innovation.
- **Availability:** Bots can function 24 X 7, thereby, ensuring coverage across multiple regions, improved TAT and client-customer relationship.

## CONTACT US

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## ABOUT DIGIPROMPT

DigiPrompt is founded by 4 bright individuals in year 2019 after spending significant number of years in automating in manufacturing, core, process and IT Industry. The experience of key execution team members encompasses automation in core industry processes, FP&A backend operations, HR, Audit, Payroll, IT and other processes that demonstrate structured input and rule based process data.

We need few RPA projects that will help us augment our credibility and expertise in this space of RPA.

Here are few numbers that define our team:-

- Bots delivered by founders - **118**
- Total years of experience of founders - **40**
- Average age of founders - **34**
- Bots in our bot store - **32**
- Client Partners Served - **2**
- RPA Platform Partners - **5**

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